

CANCELLATION POLICY

(1) The customer has the right to revoke this contract within fourteen days without giving reasons. The period shall be fourteen days from the date on which the customer or a third party other than the carrier designated by the customer has taken possession of the goods. The revocation may be exercised by informing the supplier Koa Baby (hello@koababy.de), Kammertenweg 22, 79241 Ihringen, Germany, by means of a clear declaration (e.g. a letter or e-mail sent by post) of this decision to revoke this contract. In order to comply with this revocation period, it is sufficient for the customer to send the notification of the exercise of the right of revocation before the expiry of the revocation period.

(2) Consequences of the revocation: If the Customer revokes the Contract, the Supplier shall repay all payments received, including delivery charges (excluding additional charges resulting from the Customer's choice of a method of delivery other than the cheapest standard delivery offered by the Supplier), immediately and no later than fourteen days from the date on which the Supplier received notice of the revocation of the Contract. This refund shall be made using the same means of payment as used by the Customer in the original transaction, unless expressly agreed otherwise with the Customer. Under no circumstances will the customer be charged any fees on the basis of this repayment. The Supplier may refuse to refund until it has received the goods back or until the Customer has provided proof that the goods have already been sent to the Supplier, whichever is the earlier.

The Customer shall return or deliver the Goods to the Supplier immediately and in any event no later than fourteen days from the date on which the Customer notified the Supplier of the revocation of this Agreement. This period shall be deemed to have been observed if the Customer dispatches the Goods before the expiry of the period of fourteen days.

In each case the customer bears the direct costs of the return of the goods.

The customer only has to pay for a possible loss in value of the goods if this loss in value is due to a handling of the goods that is not necessary for checking their condition, properties or functionality.

(3) Reasons for exclusion or expiration: The right of revocation does not apply to distance contracts for the delivery of goods which are manufactured according to customer specifications or clearly tailored to personal needs or which are not suitable for return due to their nature.

The right of revocation does not apply to contracts for the delivery of goods which are not prefabricated and the manufacture of which is determined by an individual selection or individualisation by the customer or which are clearly tailored to the personal needs of the customer.

HERE THE REVOCATION FORM:

KOA BABY

CANCELLATION FORM

If you want to cancel the contract, please fill out this form and send it back to us:

V. Kohler
Kammertenweg 22
79 241 Ihringen

Telefon 07668 - 86 49 730
E-Mail hello@koababy.de

I hereby cancel the contract concluded by me for the purchase of the following goods.

Ordered on : _____ Received on: _____

Name of consumer: _____

Address of consumer: _____

Signature of consumer: _____ Date: _____